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Agency Administrator

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Open Ad: Unified Communication and Contact Center Solutions

	Description	Contact Info	Documents	Updates
<ul style="list-style-type: none"> ▪ Title: Unified Communication and Contact Center Solutions ▪ Agency: Sourcewell ▪ Division: Procurement Department ▪ Contract Number: 120122 ▪ CR Number: 2091371 ▪ Date of Issue: 10/13/2022 ▪ Due Date/Time: 12/01/2022 4:30 PM Central Time ▪ County(ies): All NYS counties ▪ Classification: Information Technology - Commodities ▪ Opportunity Type: General ▪ Entered By: Chris Robinson 	<p>Bid Results/Awards</p> <p>Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal (https://proportal.sourcewell-mn.gov). Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.</p> <p>Service-Disabled Veteran-Owned Set Aside: No</p> <p>Due date: 12/01/2022 4:30 PM</p> <p>Due date note: Central Time</p> <p>Contract term: 4 years with potential one year extension</p> <p>County(ies): All NYS counties</p> <p>Business entities awarded an identical or substantially similar procurement contract within the past five years:</p> <p>Insight Public Sector, Inc. Konica Minolta Business Solutions Mitel Business Systems Newcastle Communications</p>			

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AFFIDAVIT OF PUBLICATION



DJCOREGON

11 NE Martin Luther King Jr. Blvd. Suite 201 / Portland, OR 97232-3579
(503) 226-1311

STATE OF OREGON, COUNTY OF MULTNOMAH--ss.

I, **Nick Bjork**, being first duly sworn, depose and say that I am a **Publisher** of the **Daily Journal of Commerce**, a newspaper of general circulation in the counties of CLACKAMAS, MULTNOMAH, and WASHINGTON as defined by ORS 193.010 and 193.020; published at Portland in the aforesaid County and State; that I know from my personal knowledge that the Goods and Services notice described as

Case Number: NOT PROVIDED
UNIFIED COMMUNICATION AND CONTACT CENTER SOLUTIONS
Sourcewell; Bid Location Staples, MN, Todd County; Due 12/01/2022 at 04:30 PM

a printed copy of which is hereto annexed, was published in the entire issue of said newspaper for 1 time(s) in the following issues:

10/14/2022

State of Oregon
County of Multnomah

SIGNED OR ATTESTED BEFORE ME
ON THE 17th DAY OF **October, 2022**

Nick Bjork

Notary Public-State of Oregon



SOURCEWELL
UNIFIED COMMUNICATION AND
CONTACT CENTER SOLUTIONS
Proposals due 4:30 pm,
December 1, 2022

REQUEST FOR PROPOSALS

Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://portal.sourcewell-mn.gov>]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered
Published Oct. 14, 2022. 12164763

Carol Jackson
Sourcewell
202 12th St NE
Staples, MN 56479-2438

Order No.: 12164763
Client Reference No:

PROOF OF PUBLICATION

Carol Jackson
Sourcewell
PO BOX 219
STAPLES MN 56479

STATE OF OKLAHOMA, COUNTY OF OKLAHOMA

The Oklahoman, a daily newspaper of general circulation in the State of Oklahoma, and which is a daily newspaper published in Oklahoma County and having paid general circulation therein; published and personal knowledge of the facts herein state and that the notice hereto annexed was Published in said newspapers in the issues dated on:

10/13/2022, 10/20/2022

and that the fees charged are legal.
Sworn to and subscribed before on 10/20/2022

Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for **Unified Communication and Contact Center Solutions** to result in a contracting solution for use by its Participating Entities.

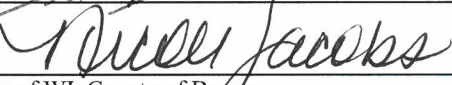
Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada.

A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://portal.sourcewell-mn.gov>].

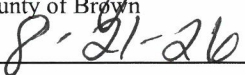
Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.



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Notary, State of WI, County of Brown



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AFFIDAVIT OF PUBLICATION

Account #	Order Number	Identification	Order PO	Amount	Cols	Depth
34474	330883	Print Legal Ad-IPL00935920 - IPL0093592		\$132.13	1	18 L

Attention: Carol Jackson

SOURCEWELL
 PO BOX 219
 STAPLES, MN 56479

REQUEST FOR PROPOSALS

Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for **Unified Communication and Contact Center Solutions** to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://proportal.sourcewell-mn.gov>]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.
 IPL0093592
 Oct 13 2022

State of South Carolina

County of Richland

I, Tara Pennington, makes oath that the advertisement, was published in The State, a newspaper published in the City of Columbia, State and County aforesaid, in the issue(s) of

No. of Insertions: 1

Beginning Issue of: 10/13/2022

Ending Issue of: 10/13/2022

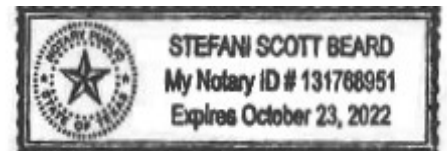
Tara Pennington

Tara Pennington

Sworn to and subscribed before me this 13th day of October in the year of 2022

Stefani Beard

Notary Public in and for the state of Texas, residing in Dallas County



Errors- the liability of the publisher on account of errors in or omissions from any advertisement will in no way exceed the amount of the charge for the space occupied by the item in error, and then only for the first incorrect insertion."

Extra charge for lost or duplicate affidavits.
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investigation and found no evidence to corroborate her allegations and lifted the ban on the fan.

"We remain committed to rooting out racism wherever it is found," the school said.

Rebecca de Schweinitz, an associate professor of history at BYU who teaches African American studies and who is white, said many students of color at BYU identified with what Richardson described because of their own experiences with racism on campus. She also pointed out that some white people used the investigation to attack anti-racist efforts at BYU.

"There were many white people who concluded in the aftermath of the investigation that the charges were all a 'hoax,' and have suggested that the outcome confirms their belief that concern about racism at BYU is overblown," De Schweinitz told USA TODAY Sports via email. "They are using this incident to further attack anti-racism initiatives at BYU."

"That's been super discouraging for many in the campus community. Some black students worry that their experiences with racism at the university are now more likely to be written-off, and that 'rooting out racism,' as the school has recently pledged to do, will take a back-seat to other priorities."

De Schweinitz also said she would have liked to have seen a statement at the end of the BYU investigation that appeared less defensive. But she said she appreciated the university taking steps to investigate the matter.

"I was really pleased to hear about the conversations that BYU's athletic director, Tom Holmoe, had with members of Duke's team, his strong condemnation of racism and expressions of racism, and to see that he, and the University, have put in place some new practices designed to address racist and unsportsmanlike behavior among fans at home games – things like pre-game announcements and videos that promote anti-racism, and a hotline for reporting racist incidents," she said. "Some of that, I think, has gotten lost in all the focus on the specific outcome of BYU's investigation into the incident."

WCC commish: 'I believe Rachel heard what she heard'

In fact, the outcome of the investigation triggered intense reactions.

Richardson's godmother, Lesa Pamplin, called BYU's investigation "a cover-up."



Enrollment at BYU is about 33,000 students, nearly all of whom are Mormon and less than 200 are Black. RICK BOWMER/AP

Critics of Pamplin called Richardson Jussie Smollett 2.0.

Amid the mudslinging, a middle ground emerged.

On Sept. 13, the West Coast Conference – a 10-school athletic conference of which BYU is a member – issued a statement saying it believed BYU had conducted "a transparent and thorough investigation." But the conference also added, "BYU's inability to locate perpetrator(s) does not mean the remarks were not said and does not mean BYU did not put the appropriate resources, time, and effort into their investigation."

Gloria Nevarez, commissioner of the WCC, compared the investigation to those involving sportsmanship or a bad officiating call "in that you rarely find the clean answer or the piece of video that unequivocally answers whether the call was right or not."

"I believe Rachel heard what she heard," Nevarez told USA TODAY Sports, "I also believe BYU conducted a thorough and transparent investigation and could not pinpoint perpetrator or perpetrators. And a lot of folks aren't of the mind that you can have both truths."

"So for me that's a starting place. And what guides me in working with BYU, I really did not feel they were trying to hide the ball. If I had sensed they were conflicted and maybe not doing enough or trying to sweep it under the rug or not going far enough to in questioning witnesses or involving law enforcement, then I would have suggested an outside firm or additional outside review."

"I can't say what they investigated and what they didn't investigate," said Silvia Johnson, director of the Metro Volleyball Club in Washington, D.C., for which Richardson played for about six years. "I can just say I definitely believe Rachel because I know her character."

"Really great kid. Really great family." Richardson is one of six children, including two other sisters who played Division I volleyball. Her mother, Gloria, is a graduate of Howard University, and her father, Marvin, is deputy director of The Bureau of Alcohol, Tobacco, Firearms and Explosives.

Two days after the BYU match, Marvin Richardson spoke to the NBC affiliate in Dallas-Fort Worth and referenced his wife when he said, "We grew up in

Fort Worth during the 1960s and '70s during desegregation. You know, I'm able to share those experiences with my children about what we went through."

"The same hateful rhetoric is still being spewed in 2022, in college athletic arenas? That's not encouraging. But the fact that it is being called out and the fact that it will not exist in the dark is encouraging."

Marvin Richardson did not respond to interview requests from USA TODAY Sports left by voicemail and text message.

Some discussions were taking place in private.

With the image of a volleyball in the background, A Long Talk advertised a Zoom meeting for Sept. 14 entitled, "Let's Talk About ...what happened at the game." There is no recording of the Zoom meeting available on the company's website, no record of who participated or if the meeting addressed not just what happened at the match but also before and after.

It could require a very long talk.

Contributing: Brent Schrottenboer, Mike Freeman

PROFESSIONAL GOLF TOURNAMENT PREVIEWS

DP World Tour (European)

Estrella Damn Andalucía Masters

Course: Real Club Valderrama in Sotogrande, Spain. Yardage: 7,028. Par: 71.

TV (ET): Thursday-Friday, 8 a.m.-1 p.m. (Golf); Saturday-Sunday, 7:30 a.m.-noon (Golf)

Notes: U.S. Open champion Matt Fitzpatrick, the defending champion, leads the field and at No. 10 is the highest-ranked player. ... Ryan Fox of New Zealand is coming off a win two weeks ago in the Alfred Dunhill Links Championship that moved him into the top 25 in the world. ... Sergio Garcia won the Andalucía Masters three straight times. He is playing the LIV Golf Invitational in Saudi Arabia this week. ... Along with cork trees in some fairways, there are a few vistas of the Rock of Gibraltar from the course. ... Two Europeans with PGA Tour cards, Thomas Detry and Matti Schmid, are playing in Spain. They were not eligible for the Zozo Championship this week in Japan.

LIV Golf

LIV Golf Invitational-Jeddah

Course: Royal Greens Golf & CC, King Abdullah Economic City, Saudi Arabia. Yardage: 7,010. Par: 72.

Streaming: 5:15 a.m. ET Friday-Sunday (LivGolf.com)

Notes: This is the seventh and final LIV Golf Invitational event for individual and team play. The final event is strictly about teams. ... Six players have won the six LIV Golf Invitational series – Charl Schwartzel, Branden Grace, Henrik Stenson, Dustin Johnson, Cameron Smith and Eugenio Chacarra. ... Johnson leads the money list with just over \$12.7 million and has clinched the points title for the \$18 million bonus. ... The field includes 27 players who were at the Saudi International in February, including winner Harold Varner III. ... Hudson Swafford has made \$860,000, the least of players who have competed in all six events. ... Johnson's streak of being in the top 10 at every LIV Golf event ended in Bangkok when he tied for 15th.

PGA Tour Champions

SAS Championship

Course: Prestonwood CC in Cary, North Carolina. Yardage: 7,237. Par: 72.

TV (ET): Friday-Sunday, 2-5 p.m. (Golf)

Notes: This is the final tournament before the PGA Tour Champions postseason begins. Steven Alker has a \$178,712 lead over Padraig Harrington for the Charles Schwab Cup. Both are playing. ... Steve Stricker leads the tour with four victories after his win in the Constellation Furyk & Friends. Stricker plans to take off the next month so he can bow hunt for deer at home in Wisconsin. He said he might consider playing the season-ending Charles Schwab Cup Championship. ... Ten players have crossed the \$1 million mark in earnings this season. ... Sponsor exemptions were awarded to Paul Stankowski and John Huston. ... Notah Begay III made his Champions debut last week.

– Associated Press

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NOTICES	PUBLIC NOTICE	EDUCATION	MARKETPLACE
<p>PUBLIC NOTICE</p> <p>Notice to Bidders</p> <p>Region 14 ESC (the "Lead Agency"), on behalf of National Cooperative Purchasing Alliance (NCPA) and public agencies in all 50 states, that elect to access the Master Agreement is soliciting proposals to enter into Master Agreements for:</p> <ul style="list-style-type: none"> Digital Healthcare Guidance - Mental Health #34-22 Distribution of General Lab Supplies #35-22 Documents and Records Management #36-22 Educational Content Providers and Learning Management Systems #37-22 HSA, FSA, DCFSA and Other Lifestyle Financial Management Services #38-22 Integrated Cloud Payroll, Human Resource, Time & Labor Management, and Employee Scheduling Technology Solutions and Service Support #39-22 IT Security and Data Protection Solutions #40-22 Job Ordering Contract Program #41-22 Parking Enforcement Software Equipment #42-22 Scoreboards and Electronic Signage #43-22 Strategic Management Consulting Services #44-22 Technology Solutions, Products and Services #45-22 Threat and Weapons Detection Software and Equipment #46-22 <p>Due Thursday, November 17, 2022 at 2:00 pm CT</p> <p>Responses shall be received electronically no later than the submittal deadline via our online Bonfire portal at ncca.bonfirehub.com.</p> <p>To request a copy of specifications, please visit NCPA's website www.ncca.us.</p>	<p>Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities.</p> <p>Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada.</p> <p>A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal https://portal.sourcewell-mn.gov.</p> <p>Only proposals submitted through the Sourcewell Procurement Portal will be considered.</p> <p>Proposals are due no later than December 1, 2022, at 4:30pm Central Time, and late proposals will not be considered.</p>	<p>TRAINING/SEMINARS</p> <p>Become a Certified Debt Arbitrator</p> <p>Debt Arbitration & Restructure has become a lifesaver for many. Our experience has shown that financial institutions are initially more likely to deal with independent professionals than attorneys. We have successfully negotiated over \$250 million in total debt restructure and savings. References Available; lfs.aicda@gmail.com • 1-706-301-8293 • www.aicda.org</p> <p>AMERICAN INSTITUTE OF CERTIFIED DEBT ARBITRATORS EDUCATION INSTITUTE</p> <p>Scheduled certification seminar November 29,30 & December ,1 2022 in Chattanooga, TN Area.</p>	<p>HEALTH/FITNESS</p> <p>ATTENTION</p> <p>If you've had Hernia Surgery and have experienced any COMPLICATIONS you may be entitled to SIGNIFICANT CASH COMPENSATION.</p> <p>CALL THE HERNIA MESH HELPLINE NOW AT 800-478-7176</p>
	<p>The Interlocal Purchasing System (TIPS) has posted procurement solicitations at www.tips-usa.com for the following categories:</p> <p>221001 Heavy Duty Equipment</p> <p>221002 Asbestos and other Hazardous Contaminant Abatement and Disposal Services (2 Part with JOC)</p> <p>221003 Electronics, Appliances and Associated Goods and Services</p> <p>Proposals are due and will be opened on November 17, 2022 at 3:00 pm local time. Call 866-839-8477 for problems with website or questions.</p> <p>221004 Commissioning and Testing Services for Facility Systems</p> <p>Proposals are due and will be opened on December 15, 2022 at 3:00 pm local time. Call 866-839-8477 for problems with website or questions.</p>	<p>BUSINESS OPPORTUNITIES</p> <p>REALITY BENDER!</p> <p>This works waaay too fast! Picked up \$24k (pot!) my first month. No selling. I just point to a website and that's it!</p> <p>www.ExtremelyFastCash.com 24-Hr. Rec. 1-800-249-9549 ext. 1 Referral ID HP103351 ^{AGate} ₅₀₂</p>	<p>FINANCIAL</p> <p>Are you getting hit with high interest rates because of a low credit score? Improve it today!</p> <ul style="list-style-type: none"> FREE Consultation FREE Credit Evaluation <p>800-852-4931</p> <p>IMPROVE YOUR CREDIT SCORE</p>
			<p>TALCUM POWDER SETTLEMENT</p> <p>If you or a loved one has been diagnosed with ovarian cancer after using talcum based products you may be entitled to significant compensation</p> <p>800-208-3526</p>

Opportunity Notice
Unified Communication and Contact Center Solutions

Category: Goods

Potential vendors (bidders) may view the bid package here.

[View Bid Package](#)

Interested vendors (bidders) who wish to submit a response to this opportunity should register their interest by downloading the document(s) from the bid package.

[View Interested Vendors \(Bidders\)](#)

Opportunity Information

Organization: Canoe Procurement Group of Canada
Organization Address:
Reference Number: AB-2022-05989
Solicitation Number: AB-2022-05989
Solicitation Type: Request for Proposal
Posting (MM/dd/yyyy): 10/13/2022
 04:30:00 PM Alberta Time
Closing (MM/dd/yyyy): 12/01/2022
 03:30:00 PM Alberta Time
Last Update (MM/dd/yyyy): 10/13/2022
 04:15:49 PM Alberta Time
Agreement Type: NWP/TA/TILMA & CFTA & CETA & TCA
Region of Opportunity: Open
Region of Delivery: Alberta
Opportunity Type: Open & Competitive
Commodity Codes:
 N5805021: Automatic Call Distributor
 N5805029: Telecommunications/Digital Data Network
 N5805125: Voice Messaging System, Electronic
 N5805032: Teleconferencing Equipment
 N5805041: Telephone Call Detail Recording Systems
 N5805123: Text Messaging System - Electronic

Response Submission:

Only Proposals submitted through the Sourcwell Procurement Portal will be considered.

<https://proportal.sourcwell-mn.gov>

Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.

Response Contact:

Robinson, Chris
 Procurement Manager
 2510 Sparrow Drive
 Nisku, Alberta T9E 8N5
 Tel: 218-895-4168
 Email: rfp@sourcwell-mn.gov

Response Specifics:

A full copy of the Request for Proposals can be found on the Sourcwell Procurement Portal [<https://proportal.sourcwell-mn.gov>]. Only proposals submitted through the Sourcwell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, 4:30 pm Central Time, and late proposals will not be considered.

Proposer's complete proposal must be submitted through the Sourcwell Procurement Portal no later than the date and time specified in the Solicitation Schedule. Any other form of proposal submission, whether electronic, paper, or otherwise, will not be considered by Sourcwell. Only complete proposals that are timely submitted through the Sourcwell Procurement Portal will be considered. Late proposals will not be considered. It is the Proposer's sole responsibility to ensure that the proposal is received on time.

All proposals must be received through the Sourcwell Procurement Portal no later than the Proposal Due Date and time noted in the Solicitation Schedule above. It is recommended that Proposers allow sufficient time to upload the proposal and to resolve any issues that may arise. The closing time and date is determined by the Sourcwell Procurement Portal web clock.

In the event of problems with the Sourcwell Procurement Portal, follow the instructions for technical support posted in the portal. It may take up to twenty-four (24) hours to respond to certain issues.

Upon successful submission of a proposal, the Portal will automatically generate a confirmation email to the Proposer. If the Proposer does not receive a confirmation email, contact Sourcwell's support provider at support <https://proportal.sourcwell-mn.gov>.

To ensure receipt of the latest information and updates via email regarding this solicitation, or if the Proposer has obtained this solicitation document from a third party, the onus is on the Proposer to create a Sourcwell Procurement Portal Vendor Account and register for this solicitation opportunity.

All proposals must be acknowledged digitally by an authorized representative of the Proposer attesting that the information contained in the proposal is true and accurate. By submitting a proposal, Proposer warrants that the information provided is true, correct, and reliable for purposes of evaluation for potential contract award. The submission of inaccurate, misleading, or false information is grounds for disqualification from a contract award and may subject the Proposer to remedies available by law.

Opportunity Description:

Canoe Procurement Group of Canada, is posting the solicitation on behalf of CivicInfo BC, RMA, SARM, AMM, LAS, UMN, NSF, FPEIM, MNL, NWTAC and its current and potential Members and represented Associations and their Members, which includes local Governmental and other not-for-profit organizations located in all provinces and territories in Canada including but not limited to British Columbia, Alberta, Saskatchewan, Manitoba, Ontario, Nova Scotia, New Brunswick, Prince Edward Island, Newfoundland and Labrador and Northwest Territories. Request for Proposal ("RFP") to result in regional and/or national contract solutions under the rules and regulations of the New West Partnership Trade Agreement ("CETA") for this procurement, Canoe/Sourcwell is requesting proposals for Unified Communication and Contact Center Solutions to result in a national contracting solution for use by its members.

Members include thousands of governmental, higher education, K-12 education, not-for-profit, tribal government, and other public agencies located in Canada. A full copy of the Request for Proposals can be found on the Sourcwell Procurement Portal [<https://proportal.sourcwell-mn.gov>]. Only proposals submitted through the Sourcwell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.

APC "Opportunity Notices" This notice is provided for information purposes only. Refer to the "Opportunity Documents" in the bid package for authoritative information.

All queries pertaining to the language, content or any missing or inaccurate information within this abstract must be sent to its originator of the abstract, as specified in the opportunity notice.

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Bid RFP #120122 - Unified Communication and Contact Center Solutions

[Switch to Vendor View]



Bid Type RFP

Bid Number 120122

Title Unified Communication and Contact Center Solutions

Start Date Oct 13, 2022 8:23:58 AM CDT

End Date Dec 1, 2022 4:30:00 PM CST

Agency Sourcewell

Bid Contact Chris Robinson
 (218) 895-4168
 rfp@sourcewell-mn.gov
 202 12th Street NE
 P.O. Box 219
 Staples, MN 56479-0219

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 0 Questions
 0 Unanswered
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Description

Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://proportal.sourcewell-mn.gov>]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.

Pre-Bid Conference

Date Nov 3, 2022 10:00:00 AM CDT

Location Online Conference

Notes Login information will be emailed two business days prior to the event.

Documents




No Documents for this bid

View Details

Click [here](#) to return to the Sourcewell Procurement Portal home page.

Bid Details

<p>Bid Classification:</p> <p>Bid Type:</p> <p>Bid Number:</p> <p>Bid Name:</p> <p>Bid Status:</p> <p>Bid Closing Date:</p> <p>Question Deadline:</p> <p>Electronic Auctions:</p> <p>Language for Bid Submissions:</p> <p>Submission Type:</p> <p>Submission Address:</p> <p>Public Opening:</p> <p>Description:</p> <p>Bid Document Access:</p> <p>Categories:</p>	<p>Goods</p> <p>RFP - General</p> <p>RFP 120122</p> <p>Unified Communication and Contact Center Solutions</p> <p>Open</p> <p>Thu Dec 1, 2022 4:30:00 PM (CST)</p> <p>Tue Nov 22, 2022 4:30:00 PM (CST)</p> <p>Not Applicable</p> <p>English unless specified in the bid document</p> <p>Online Submissions Only</p> <p>Online Submissions Only</p> <p>No</p> <p>Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [https://proportal.sourcewell-mn.gov]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.</p> <p>Bid Opportunity notices and awards and a free preview of the bid documents is available on this site free of charge without registration. Please note, some documents may be secured and you will be required to register for the bid to download and view the documents. There is no cost to obtain an unsecured version of the document and /or to participate in this solicitation.</p> <p>Show Categories [+]</p>
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 Submit a Question
 Register for this Bid
 Download Bid Documents

Meeting Locations

The following are the meeting times and locations for the opportunity:

Meeting Location	Description	Date / Time	Mandatory Me...	Meeting Document
Online Pre-Proposal Conference	Login instructions will be posted to the "Documents" section and available to registered suppliers two business days prior to the web conference.	Thursday November 3, 2022 10:00 AM (CDT)	No	

Documents

File Name	Pages	
RFP_120122_Unified_Communications_and_Contact_Center_Solutions Tuesday October 4, 2022 12:44 PM	13	 Download
RFP_120122_Unified_Communications_and_Contact_Center_Solutions_Contract_Template Tuesday October 4, 2022 12:44 PM	18	 Download

OPEN

Unified Communication and Contact Center Solutions

Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://portal.sourcewell-mn.gov>]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.

Important Dates

Pre-Proposal Conference:
November 3, 2022 at 10:00 am CDT

Proposals Due:
December 1, 2022 at 4:30 pm CST

To obtain a copy of the complete RFP, ask questions related to the RFP, or submit a proposal, please use the link below.

[Sourcewell Procurement Portal](#)

Bidding

Type 1 Bid Notice Only

Publish

Bid Announcements

Doc. Taker's List

Publish /Verify Contents

Save as Template

Solicitation Setting

✓ Invite Bidders	No
✓ Evaluate Response online	No
✓ Internal Approval	No
✓ Enable Collaboration with other Users	No

Solicitation Details

Mandatory Information

Solicitation Type	RFP	Solicitation Number	120122
Solicitation Name	Unified Communication and Contact Center Solutions	Procurement Type	Goods
Country & Province/State	Canada / Ontario	Published By	Sourcewell
Accept Questions	Not Applicable		

Internal Information (For Internal Use Only)

Procurement Title/Project Name	120122 Unified Communication and Contact Center Solutions
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Advertisement

Basic Settings

Solicitation Type	Open to all suppliers	Estimated Contract Amount	
Publish Date	10/13/2022	Closing Date & Time	12/01/2022 16:30:00 CT
Publish Option		Value Range for this Solicitation	10,000,001 over

Selected Categories

Telecommunications

Telecom Equipment/ Supplies and services

Phone Systems, Paging, Cellular Phones, Two-Way Radios (alternative: radio communications), Voicemail, Etc. Radios/Walkie Talkies, GPS Receivers Satellite, Digital/Analog phones, Headsets, video conferencing



Solicitation Overview



Unified Communication and Contact Center Solutions

120122

Closing Date: 12/01/2022 04:30:00 PM CT

Detail:

Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://proportal.sourcewell-mn.gov>]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.

Notice

Basic Information

Estimated Contract Value (CAD) \$160,000,000.00 (Not shown to suppliers)
Reference Number 0000234057
Issuing Organization Sourcewell
Owner Organization
Solicitation Type RFP - Request for Proposal (Formal)
Solicitation Number 120122
Title Unified Communication and Contact Center Solutions
Source ID PP.CO.USA.868485.C88455

Details

Location All of Canada, All of Canada
Purchase Type Duration:4 years
Description Sourcewell, a State of Minnesota local government unit and service cooperative, is requesting proposals for Unified Communication and Contact Center Solutions to result in a contracting solution for use by its Participating Entities. Sourcewell Participating Entities include thousands of governmental, higher education, K-12 education, nonprofit, tribal government, and other public agencies located in the United States and Canada. A full copy of the Request for Proposals can be found on the Sourcewell Procurement Portal [<https://proportal.sourcewell-mn.gov>]. Only proposals submitted through the Sourcewell Procurement Portal will be considered. Proposals are due no later than December 1, 2022, at 4:30 p.m. Central Time, and late proposals will not be considered.

Dates

Publication 2022/10/13 09:18:20 AM EDT
Question Acceptance Deadline 2022/11/22 05:30:00 PM EST
Questions are submitted online No
Bid Intent Not Available
Closing Date 2022/12/01 05:30:00 PM EST

Prebid Conference 2022/11/03 01:00:00 AM EDT

Contact Information

Procurement Department
 218-894-1930
rfp@sourcewell-mn.gov

Pre-Bidding Events

Event Type Prebid Conference
Attendance Recommended
Event date 2022/11/03 01:00:00 AM EDT
Location Online Conference
Event Note Login information will be emailed two business days prior to the event.

Bid Submission Process

Bid Submission Type Electronic Bid Submission
Pricing In attached document
Pricing In attached document
Bid Documents List

Item Name	Description	Mandatory
Bid Documents	Documents defining the proposal	Yes

Categories

Selected Categories

MERX Category (1)	
G	Goods Goods
G5	Communications, Detection and Fibre Optics Communications, Detection and Fibre Optics
UNSPSC Categories (3)	
43000000	Information Technology Broadcasting and Telecommunications
43190000	Communications Devices and Accessories
43191500	Personal communication devices
43191600	Personal communications device accessories or parts
83000000	Public Utilities and Public Sector Related Services
83120000	Information services
83121700	Mass communication services